

Notice of Civil Penalty Dispute Form

IMPORTANT: You must provide the required documentation or your dispute will be denied. Once you submit your dispute with the required documentation we will process your dispute and will provide you with a response.

You must attach all documents you want considered as part of your dispute. You may provide additional information on separate pages and include any applicable evidence documents.

I am disputing the tolls, fees, and penalties because:

- The vehicle was sold/transferred prior to the time the tolls occurred.** You must provide a report of sale from WA DOL or your state DMV office.
 - The vehicle license plate in the picture is not my plate.** You must state your correct plate.
 - Stolen vehicle.** You must provide police report.
 - Death of the vehicle's registered owner.** You must provide a death certificate. If you are not the informant, in addition to the death certificate, we will need a copy of the letters of testamentary or administration. For privacy, please remove the date of birth and social security number.
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I am disputing **ONLY** the fees and penalties (I realize I am responsible to pay the tolls) because:

- I did not receive toll bills.** Toll bills are mailed to the address of the vehicle's registered owner on file with the Department of Licensing. Please confirm your address with DOL and update if needed at dol.wa.gov/vehicleregistration/.
 - I have a *Good To Go!* account.** You received this notice because there is a problem with your account. You must call customer service to resolve this issue.
 - Other mitigating circumstances include:
 - **Hospitalization.** You must provide discharge papers, please remove HIPA information.
 - **Military deployment.** You must provide military orders or letter from commanding officer.
 - **Eviction.** You must provide eviction notice.
 - **Divorce.** You must provide divorce decree or legal separation agreement.
 - **Death of an immediate family member.** You must provide death certificate.
 - A ***Good To Go!*** account error that has since been corrected, or an error made by the department.
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Please see next page for instructions on how to submit your dispute.

To process this dispute without delay, please provide the information below.

Name	
Mailing Address	
Email Address	
Phone Number	
License Plate State & Number	
List Trip Id Number(s)	
NOCP Notice Number	
<i>Good To Go!</i> Customer ID# (if applicable)	

COMPLETE AND RETURN DISPUTE FORM

To avoid a delay in renewing your vehicle tabs and/or collection action, file a dispute online, give us a call or return this dispute form by mail, with the correct evidence, prior to the due date listed on the front of your Notice of Civil Penalty:

 Dispute Online: MyGoodToGo.com You will need your notice and license plate number.	 Call: 1-866-936-8246  Fax: 1-425-399-8993	 Mail: WSDOT Toll Enforcement Office P.O. Box 34562 Seattle, WA 98124-1562
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REQUEST A HEARING

If your dispute is denied, you will have the opportunity to request a hearing with an administrative law judge. You can request a hearing by calling customer service.

Title VI Notice to Public It is the Washington State Department of Transportation's (WSDOT) policy to assure that no person shall, on the grounds of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of its federally funded programs and activities. Any person who believes his/her Title VI protection has been violated, may file a complaint with WSDOT's Office of Equal Opportunity (OEO). For additional information regarding Title VI complaint procedures and/or information regarding our non-discrimination obligations, please contact OEO's Title VI Coordinator at (360) 705-7082.

Americans with Disabilities Act (ADA) Information This material can be made available in an alternate format by emailing the WSDOT Diversity/ADA Affairs team at wsdotada@wsdot.wa.gov or by calling toll free, 855-362-4ADA (4232). Persons who are deaf or hard of hearing may make a request by calling the Washington State Relay at 711.