

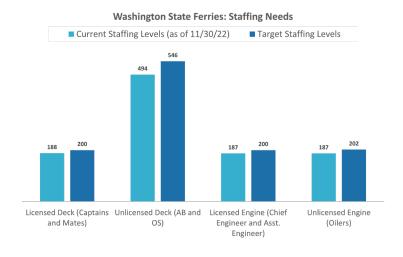
Updated December 20, 2022

Overview

Washington State Ferries is incrementally adding service to meet increasing demand as the ferry system continues to recover from the pandemic. A return to full capacity of the system is dependent on several variables, including:

- The trajectory of the pandemic and ongoing impacts of COVID-19 on the workforce.
- Ridership levels and accommodating the seasonal increase in summer peak season ridership.
- The ability of WSF to recruit, hire and train new employees to fill key positions.
- The rate of retirements and other separations that contribute to overall staffing levels.
- Lack of vessels due to unanticipated breakdowns and an aging fleet.

Progress toward reaching targeted staffing levels



Service Restoration Process

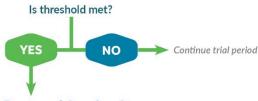
Route Prioritization Stage
Confirm route prioritization

Alternate Service Stage
Review resources to determine when the route can reliably be restored

Crewing Availability ✓ Vessel Availability ✓



Trial Service Stage
Monitor reliability and track when the route meets 95% reliability over a three week period
Reliability



Restored Service Stage
Route is restored to regular service levels

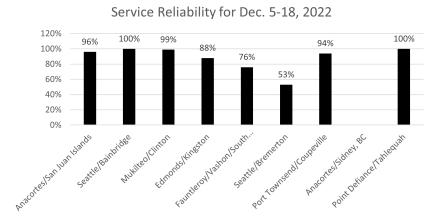


Ferry Service Restoration

WSF has prioritized ferry routes based on ridership, service performance, availability and directness of travel alternatives, and vessel and crew availability.

Service Reliability

During the trial stage, WSF's target is 95% reliability over three weeks before considering a route fully restored. This chart illustrates current reliability for all routes based on a regular schedule.



Upcoming Service Changes

- WSF plans to restore full service on the Edmonds/Kingston route in Jan. 2023.
- Early in 2023, WSF will begin trialing full, three boat service on the Fauntleroy/Vashon/Southworth route; once this route completes its trial phase and reaches 95% reliability it will be considered fully restored.
 - The timing of full restoration of the Seattle/Bremerton and Port Townsend/Coupeville routes is dependent on the number of new mates who complete training early in 2023. WSF does not anticipate being able to restore service on the Anacortes/Sidney, B.C. route any sooner than Summer 2023.

Route **Restoration Stage** ANACORTES/ SAN JUAN ISLANDS Regular Service SEATTLE/ **BAINBRIDGE** Regular Service 4 MUKILTEO/CLINTON Regular Service 2 **EDMONDS/KINGSTON Alternate Service** FAUNTLEROY/ VASHON/ **Alternate Service** SOUTHWORTH SEATTLE/ **BREMERTON Alternate Service** Late-Fall/Winter PORT TOWNSEND/ COUPEVILLE Late-Spring ANACORTES/ No Service SIDNEY, B.C. POINT DEFIANCE/ **Regular Service**

Systemwide Ridership

Total 2022 ridership compared to previous years (data updated as of 12/11/22)

