



Washington State Ferries Service Restoration Plan Progress Report



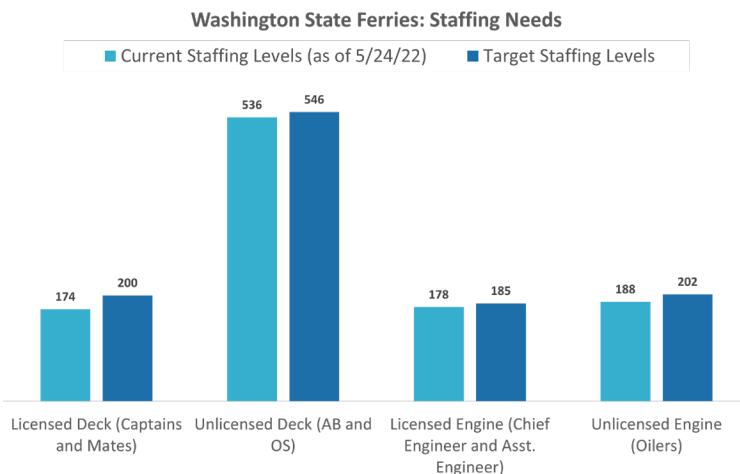
Updated May 24, 2022

Overview

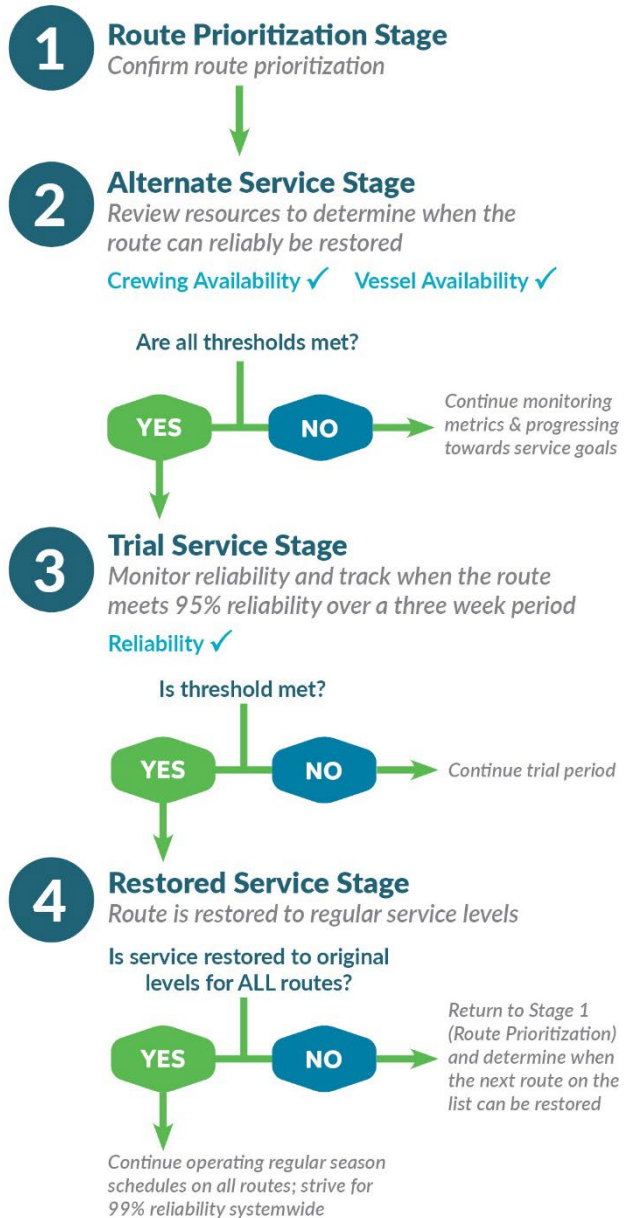
Washington State Ferries is incrementally increasing service to meet increasing demand as the ferry system continues to recover from the pandemic. A return to full capacity of the system is dependent on several variables, including:

- The trajectory of the pandemic and ongoing impacts of COVID-19 on the workforce.
- Ridership levels and accommodating the seasonal increase in summer peak season ridership.
- The ability of WSF to recruit, hire and train new employees to fill key positions.
- The rate of retirements and other separations that contribute to overall staffing levels.
- Lack of vessels due to unanticipated breakdowns and an aging fleet.

Progress toward reaching targeted staffing levels



Service Restoration Process

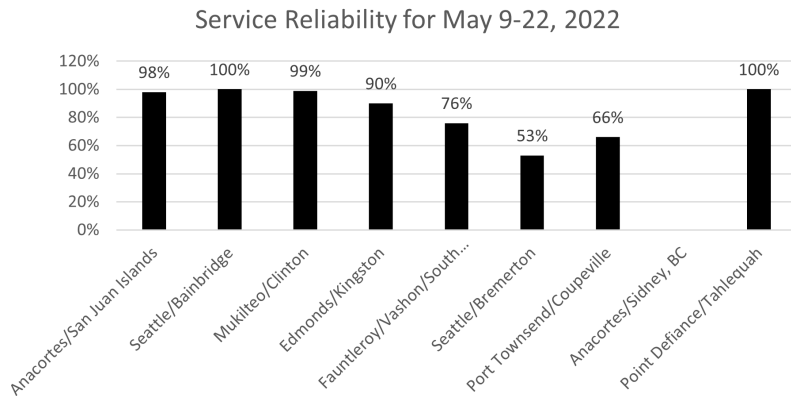


Ferry Service Restoration

WSF has prioritized ferry routes based on ridership, service performance, availability and directness of travel alternatives, and vessel and crew availability.

Service Reliability

During the trial stage, WSF’s target is 95% reliability over three weeks before considering the route fully restored. This chart illustrates current reliability for all routes based on a regular schedule.

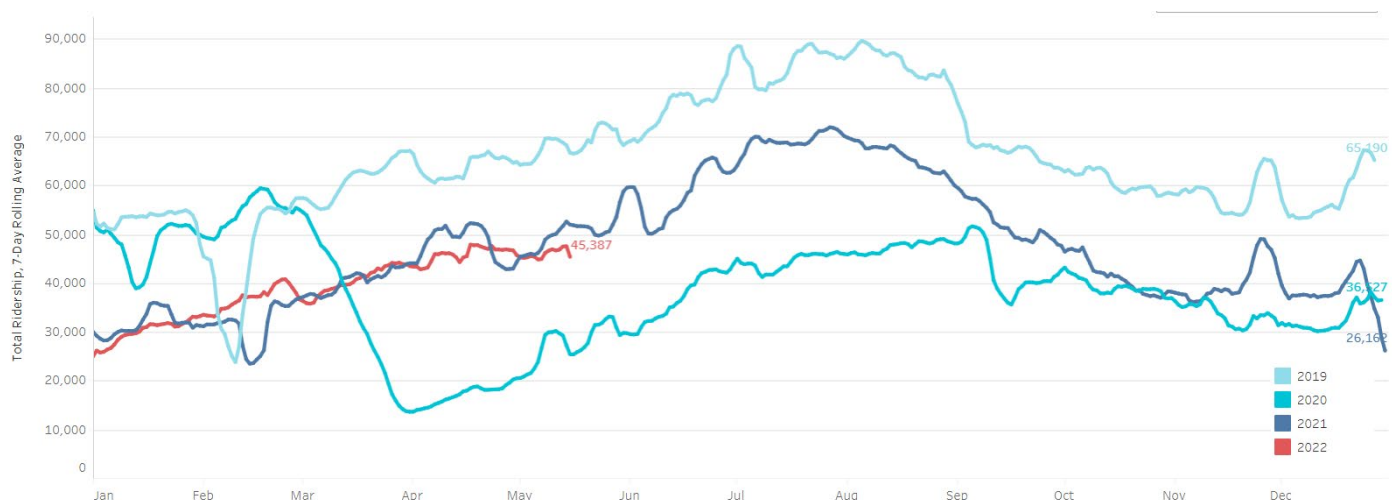


Upcoming Service Changes

- With COVID-19 cases on the rise, service reliability may temporarily decrease in the weeks ahead due to increasing numbers of relief requests among WSF vessel crew.
- WSF will begin Trial Service on the Edmonds/Kingston route once COVID-19-related relief requests begin to decline and staffing increases to levels adequate to provide reliable service.

Systemwide Ridership

Total 2022 ridership compared to previous years (data updated as of 5/15/22)



| Route | Restoration Stage |
|---|-------------------------------|
| ANACORTES/ SAN JUAN ISLANDS | 4 Regular Service |
| SEATTLE/ BAINBRIDGE | 4 Regular Service |
| MUKILTEO/CLINTON | 4 Regular Service |
| EDMONDS/KINGSTON | 2 Alternate Service |
| FAUNTLEROY/ VASHON/ SOUTHWORTH | 2 Alternate Service |
| SEATTLE/ BREMERTON | 2 Alternate Service |
| PORT TOWNSEND/ COUPEVILLE | 2 Alternate Service |
| ANACORTES/ SIDNEY, B.C. | No Service |
| POINT DEFIANCE/ TAHLEQUAH | Regular Service |